

# Kent Fraud Alert System



TO STOP FRAUD™

## Santander Phishing Email

Please be on the lookout for the below Santander phishing email, which was received by a Kent resident this week. Again, there are various clues that this is a scam, the email address that it has been sent from just does not look genuine. Secondly, they are asking you to click on a link and never click links with emails and text messages. Finally, the person receiving this, does not have a Santander account.

Although this is impersonating Santander, please be on the look out for similar phishing emails that may be impersonating other financial institutions or organisations.

Please forward suspicious emails to [report@phishing.gov.uk](mailto:report@phishing.gov.uk) and they will collate and get these removed.

If you think that you have been a victim of this or any other scam, then contact your Bank immediately and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or calling 0300 123 2040.

**From:** Santander <[sac@v163-44-151-216.a00c.g.sin1.static.cnode.io](mailto:sac@v163-44-151-216.a00c.g.sin1.static.cnode.io)>

**Date:** 27 September 2021 at 11:50:31 BST

**To:** XXXXXXXXXXXXXXXXXXXXXXX

**Subject:** Make your ACTIVATION NOW OR YOUR ACCOUNT WILL BE BLOCKED



Dear Customer: Welcome to Santander

We would like to inform you that since September 05, 2021, the Santander identification system has been updated, and in order to guarantee access to Santander services, it is extremely important to confirm this update.

If the re-registration is not carried out, you will not have access to Santander services and your access to all Santander channels will be blocked. Re-registration is simple and quick, just click on the Start Registration button, access your account and follow the instructions that will appear within your account.

Security re-registration is essential to prevent fraud and ensure your security and convenience.

Click on the button below and re-register in our system

**START**



**Kent  
Police**

## Contacting Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)  
Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)  
In an emergency, if crime is in progress or life is in danger call **999**  
If deaf or speech impaired, text 'police' and your message to **60066**

[www.kent.police.uk](http://www.kent.police.uk)   

## Preventing fraud

Together,  
let's stop  
scammers.



### Remember, ABC:

 never Assume

 never Believe

 always Confirm

Get the latest  
scam advice:



**@KentPoliceECU**

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## Amazon Phishing Emails

Continuing the theme of all things phishing, this is a timely reminder that fraudsters are still sending out phishing email impersonating Amazon. The below again was received by a Kent resident who reported this to me. The clue again is in the the email address that is obviously not Amazon, the poor grammar, in particular on the subject line and once again, asking you to click a link, which I always tell you never to do.

Please forward suspicious emails to [report@phishing.gov.uk](mailto:report@phishing.gov.uk) and they will collate and get these removed.

If you think that you have been a victim of this or any other scam, then contact your Bank immediately and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or calling 0300 123 2040.

**From:** Amazon.com <[cfgortjeigiohdhluhwoy-mnu52oqvlqbuinngholc9eocbc@ea.com](mailto:cfgortjeigiohdhluhwoy-mnu52oqvlqbuinngholc9eocbc@ea.com)>

**To:** XXXXXXXXXXXXXXXXXXXXXXX

**Sent:** Friday, 24 September 2021, 11:49:44 BST

**Subject:** (Reminder): Your Account Amazon has been suspended [CaseID :XTA7-76697523621]

**amazon**

Greetings from Amazon,

We have locked your Amazon account and all pending orders.

We have taken this action because the billing information you provided does not match the information on file with the card issuer.

To resolve this issue, please verify now with the billing name, address, and phone number stored on your credit card. If you have recently moved, you may need to update this information with the card issuer.

[Sign-in to Amazon](#)

If we cannot complete the verification process within 3 days, all pending orders will be canceled. You will not be able to access your account until this process is complete.

We ask that you do not open new accounts as any new order you place may be delayed.

We appreciate your patience with our security measures. Thank you for your attention.

Best regards,  
Amazon Service Team

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## New Fraud Hotline - 159

A new emergency hotline has been launched for people to report and check financial scams as they happen. A potential victim who dials 159 will be automatically connected to their bank's fraud prevention service.



Anyone who receives a call or message from somebody claiming to be from a trusted organisation and who suggests money should be transferred is being urged to hang up and call 159.

The new service is being promoted by Stop Scams UK - a coalition of banking and technology companies. Initially, the project is being run for a year, but the intention is for it to become a universal service eventually. However, not all banks and building societies are signed up. TSB will not join until January.

Banks that are taking part include Barclays, Lloyds (including Halifax and Bank of Scotland), NatWest (including Royal Bank of Scotland and Ulster Bank), Santander and Starling Bank.

Nationwide Building Society said it would join but it also launched its own version on Monday. More than 80% of UK mobiles and landlines will be able to use 159 at the outset, costing the same as a national rate call.

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